



**9<sup>th</sup> ReSPA Annual Conference**  
**Optimization of Public Administration in Western Balkans**  
**15-16 November 2016, Hotel "Hilton", Podgorica (Montenegro)**  
**PROGRAMME**

**Tuesday, 15 November 2016**

08:00 – 09:30      *Registration of Conference Participants*      *Conference Foyer*  
09:30 – 10:30      *Welcome and Opening remarks*      *Crystal Ballroom*

Ratka Sekulovic, ReSPA Director – Opening remarks  
H.E. Aivo Orav, Head of Delegation of the European Union to Montenegro

- **ReSPA Comparative Study: Optimization of Public Administration in the Western Balkans**  
*Dragan Djuric, ReSPA, Moderator*  
Gordana Djurovic, Lead Expert, Presenter

10:30 – 11:15      *Coffee break*      *Conference Foyer*  
*Press Statements*      *Princess Milica Room*

11:15 – 13:15 **Panel Discussion:**      *Crystal Ballroom*  
**Experiences of Western Balkans in Optimization of Public Administration**  
*Stefan Friedrichs, Moderator*

*Discussants:*

Enkela Dudushi (Albania), Emir Mehmedovic (Bosnia and Herzegovina), Jahi Jahija (Macedonia), Dragana Ranitovic (Montenegro), Drazen Maravic (Serbia), Naser Shamolli (Kosovo\*<sup>1</sup>)

13:15 – 14:30      *Lunch break / Networking*      *Crna Gora Restaurant*

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<sup>1</sup> \* This designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ opinion on the Kosovo declaration of independence



14:30 – 15:30 **Challenges of Optimizing Public Administration:  
Lessons Learned from Global and EU Experience**

*Crystal Ballroom*

*Moderators: Wolfgang Koeth, EIPA and Goran Pastrovic, ReSPA*

- **Impact of the Economic Crisis on Optimization and Professionalization in Public Administration OECD Experience and Perspective**  
Rolf Alter (video message), OECD
- **SIGMA's Perspective on Optimization of Public Administration through Rightsizing**  
Kaido Paabus, SIGMA
- **UNDP in Support of Public Administration Reform: The Case of Georgia**  
Levan Samadashvili, UNDP
- **Public Administration and the Implementation of the 2030 Agenda to Achieve Sustainable Development Goals in Developing Countries: Optimization or Transformation**  
John-Mary Kauzya, UNDESA
- **Challenge of Innovation, Optimization and Transformation in Organization**  
Dimis Michaelides

19:00 *Departure of buses from ReSPA and from the parking in front of Shopping Mall "Delta City*

19:00 – 22.30 *Social Event / Dinner – Sipcanik Wine Cellar*

## Wednesday, 16 November 2016

08:30 – 09:00      *Registration of Conference Participants*      *Conference Foyer*

09:00 – 10:30      **Budgetary Constraints, Rightsizing and Human Resources Management in  
Context of Optimization of Public Administration**      *Crystal Ballroom*  
*Moderators: Dimis Michaelides and Zorana Gajic, ReSPA*

- **Experience of the World Bank in Domain of Budget Optimization**  
Tony Verheijen and Srdjan Svircev
- **Process of Optimization – Constraints and Solutions**  
Bojana Boskovic
- **Doing Better with Lower Budgets? Comparative Human Resources Reforms and  
Evidence on Reform Effects**  
Christoph Demmke
- **Impact of Fiscal Crisis on Public Administrations in Europe**  
Tiina Randma-Liiv

10:30 – 11:00      *Coffee break*

11:00 – 12:00      **Organizational Changes and Improvement of Decision-making Process in  
the Context of Optimization of Public Administration**      *Crystal Ballroom*  
*Moderators: Vladimir Vlajkovic and Dragan Djuric, ReSPA*

- **Management Principles for Establishment of Public Administration Institutions:  
Horizontal and System Functional Analysis**  
Amadeo Watkins
- **Development of the Strategic Planning Process as Part of Public Administration Transition**  
Zdenko Milinovic
- **Quality in Public Administration and Service Delivery as a Driving Factor for the Optimization  
of Public Administration Institutions**  
Thomas Prorok

12:00 – 13:15      **Utilization of ICT in optimization of Public Administration**      *Crystal Ballroom*  
*Moderators: Maja Handjiska-Trendafilova, RCC and Goran Pastrovic, ReSPA*

- **Emerging Trends and Public Administration**  
Nenad Rava (video message)
- **Optimization of Public Administration in the Context of Transition and Economic Crisis with  
Special Focus on IT Sector - Lessons from EU Member States**  
Juraj Nemec, President NISPACee

- **eBeba Project in Serbia – Use of ICT for Optimization of Service Delivery**  
Gregor Virant
- **Using Innovative Tools to Improve HRM Processes - Recruitment Procedures in Albania**  
Endri Gjata
- **Using Open Data to Improve and Redesign the Process in Public Administration: Macedonia cadastre example**  
Marija Jovanova

13:20 – 13:30      **Conclusions and Outlook**      *Crystal Ballroom*

13:30 – 14:30      *Lunch break / Networking*      *Crna Gora Restaurant*

14:30 – 16:00      **Role of Civil Society in Monitoring the Optimization Processes and Public Administration Reform**

*Moderator: Zorana Gajic, ReSPA*

- **Concept of the Public Administration Reform Monitoring Platform**  
WEBER Project representative
  - **Draft Methodology for Monitoring Public Administration Reform in the Western Balkans**  
Milena Lazarevic
- Discussion and Concluding Remarks

